

Return Merchandise Authorisation (RMA)

Dear Audionet customer,

Please do note that an estimate of cost / quotation for the repairing is chargeable, as error search might require part repairing already. The preliminary cost estimation will be charged with 120€ incl.VAT. In case of a confirmation of the repairing the estimate of cost will be waived. In case of a non confirmation for repairing within 3 weeks or a No for repairing the equipment, 120€ are due with immediate effect.

Please do send your equipment together with the filled in and signed form to our service centre at the following address:

Audionet Service
Mariusz Juraszek
Markgrafenhof 3
45886 Gelsenkirchen
Germany

For further inquires or service line is available at:

Tuesday: 10:00 bis 12:00 und 14:00 bis 17:00
Thursday: 10:00 bis 12:00 und 14:00 bis 17:00
Phone: +49 (0) 30 233 24 21 18
Mail: service@audionet.de

Audionet Service
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Markgrafenhof 3
45886 Gelsenkirchen
Germany

Return Merchandise Authorisation

RMA

Equipment information

Type

Serial number (located on the back side)

Guaranty

- no yes (please enclose sales receipt)

Owner information

First name

Family name

Mail

Phone

Street, house number

ZIP Code, City

Country

Retailer information

Name

Mail

Phone

Street, house number

ZIP Code, City

Country

Original packaging

- yes no

Included Accessories (PUCK, error causing CDs, etc.)

Short error description (observations, display informations with exact wording)

Date

City

Signature